

CARE QUALITY COMMISSION

POSSIBLE PRACTICE INSPECTION QUESTIONS FOR PATIENTS

- Do you get enough information about the treatment you receive?
- Is your privacy respected and your dignity upheld?
- Do you wait a long time to see the dentist?
- Do you have a disability?
- (If so was your specific needs dealt with and whether this was meaningful, sensitive and approached in a respectful way)
- Are you made to feel welcome?
- If you have anxieties what does the practice do to alleviate your fears?
- Does the dentist listened to your views about your treatment, how the service is run, about concerns you raise?
- What could the practise do to improve their service?
- What is good about the practise?