



West Sussex Local Dental Committee

**Meeting to be held on:
Wednesday 13th February at 6.30 pm
at the Roundabout Hotel, West Chiltington**

Apologies:, Roz Walker RW, Simon Quelch SQ, Christine Miller CM.

Attendees: Toby Hancock TH, Agi Tarnowski AT, Ashkan Pitchforth AP, David Bryan DB, Matt Botha MB, Mary Green MG, Stephen Walsh SW, Parul Patel PP, Anitha Diwaker AD, George Billis GB, Kellie Downie KD, Ellie Taylor ET, Jaina Patel JP, Emmanuel Lazanakis EL, Jane Harris JH, Jo Clark JC, James Grant JG, Mark O'Hara MO, Sandra Creasey SC

Welcome Guests:

Isla Lewis & Sally Tapner - Sage House Service Manager, Dementia Support Care in Tangmere.
James Grant, Jaina Patel, Jane Harris & Ellie Taylor.

Sage House Dementia Support Presentation:

Sage House is a new voluntary organisation charity, set out to put all the dementia support services in one area.

Big gap in local dementia services.

Families are having great difficulty in accessing information and advice prior to diagnosis.

The process of supporting families is arduous and difficult.

1.74 million was raised and Sage House was opened in May 2018.

Sage House put in place a 'WAYFINDING' process to guide families through their journey.

Sally says, "We cover Surrey to Burgess Hill right through to Bognor Regis, Wittering and Pethhurst. Approximately a 1/3 of West Sussex area. We currently support 5k people in the area. 15k people are living with Dementia in W.Sussex and there is an predicted increase of 21% by 2021. Sage House charity cover the whole pathway and this is what was missing in 2014."

On average it takes 10 months to diagnose a person with Dementia.

GP's are not specialists and therefore just hand out a leaflet.

Sage House covers the whole journey. Active hand holding into services and supporting families and carers. Several Wayfinding Services to fit the individual.

1st offer Daybreak and respite for carers and Families: Activities to stimulate the brain, which benefits the person living with dementia and the carers so they can have some timeout. Currently 58 have been assessed for daybreak services. Some 1 day per week, some 5 days per week. Cost £10-£65 per person per day. Assessment eligibility based on capital level of £23k and under then levy a charge in the lower region of £10.

2nd offer Wayfind service: Helps people navigate all services including health and social care
Since opening 900 enquiries have been made.

216 enquiries alone in January. Sage House can support 30-40 people per day.

Other services at Sage House offered are as follows: -

Sessional activities - art group plus a variety of other craft classes.

Daisy Cafe Smart Zone with equipment and technology to support independent living.

Offering information on advice from key safes to smart phone technology that will aid them in looking after their family member in a safe and still providing them the independence they need. Sage House work in partnership with Wellbeing offering a free trial for 12 weeks.

Sage House work closely with the memory assessment service and work jointly with the Sussex partnership NHS Foundation Trust and the Alzheimers Society.

Sage House also work in partnership with legal and financial services and run clinics with Age UK which can provide help and information on obtaining benefits like the blue badge and filling in a health assessment form.

Sage House run a personal care facility helping people with podiatry and bathing and general well being.

Sage House wants to provide Oral Health for people living with Dementia.

Sage House would like to work with clients and their carers providing advice and fostering trusted relationships which will lead to better oral hygiene for people living with dementia.

Sally - "Sage House would like to train and skill up volunteers to know what signs to look out for when people with dementia complain of pain."

AT – Offered signposting resource from NICE and CQC on non-clinician based oral health assessment and how to access dental care in the region and contact with the County Council, the OH Improvement and SCD P MCN

AT - "Do you have Admiral nursing who work alongside Sage House?"

Sally - "Admiral nursing are based more in the North of the county and do not cover the Sage House area at present. Any advice would be very much appreciated and the whole ethos of the company is fund-raising and working alongside yourself as partners building a relationship with West Sussex Local Dental Committee

AT – Highlighted to the group Dementia Friends Training is free, it can be booked via Alzheimer's society Website and can easily be scheduled in for a team training day

<https://www.dementiafriends.org.uk/WEBRequestInfoSession>

Sage House:

<https://www.dementia-support.org.uk/sagehouse/>

Guest Speakers Sally and Isla leave the meeting.

Minutes of previous meeting agreed with no objections.

FUNDING For Educational Events

TH - A few years ago 20k was given by HEE as funding to be used for education purposes and not to be used for LDC loss of earnings. The minute discussion was reviewed at the last Executive meeting and is brought to the full committee to agree that this start to be used going forward.

MB - As treasurer felt funding could be used for areas such as speakers and venues but would not be used for LDC expenses or loss of earnings which would be covered by the LDC.

EL – Events funding such as the core day

AT – suggested that any leftover sponsorship funding from sponsorship could be used to top the education fund which would be held separately.

The committee was asked for objections , no objections were raised from any attendee.

Invitation to next LDC meeting:

Toby - Agreed to invite Phil McEvoy to discuss the Pensions.

PASS - Terms of reference

Peer Advice and Support Services are being developed to support practitioners in early and moderate difficulties.

TH - Surrey and Kent joint venture scheme? Or should we go on our own East Sussex are developing an independent scheme"

EL - "The people from Kent have the time and experience to assist us and it would be helpful to work together.

MB - "Complaint situation - identify problem - instead of going through a more formal process then go to a PASS scheme."

TH - "Approach Deborah Ward and see what insight she would give."

EL - "Process at present is the PAG or the PASS system."

AT - "Helpful to look into joining Surrey and Kent and see how it works. Are there people in the room who want to reach out to this and plus it would look good on a CV."

PP - "East Sussex are running with this but people are still being gathered together

DPA Report:

AP – Highlighted

"IG Breaches - Identifiable information be extra cautious and ensure sensitive information is passed via NHS server.

You do not have to get approval for refurbishments but if you do not submit planned reports you may be asked to re-do refurb.

SOCIAL EVENT

MO - 'Social Event in November' - "Venue still to be advised. Various raffle prizes - Hilton Gatwick airport costs are estimated at £45-£50 per head roughly for 100 people. This cost includes food, PA music and venue hire. Another quote to obtain is from the Crowne Plaza."

TH – asked for clarification on what is included and how it would be marketed and ticketed.

MO - "Ticketing via Eventbrite, people can purchase individual tickets or buy whole tables for their group, using Eventbrite to sell tickets seems straightforward, cost to be clarified.

MG - "Might be possible to tie it into the BDA. And offered to investigate further

TH - "Lets see how we can turn this into an educational event. Perhaps invite an inspirational speaker. Not a dental speaker?"

KD- questioned the purpose of the event

AT - "We should view this as an opportunity to network and share products and services. Gaining knowledge of what is our local patch."

MO - "Create a 'Heroes' Award - Nominate staff."

TH - "Volunteer someone in their practice that has gone above and beyond. The Extra Mile."

AT - "This needs to be agreed and then presented and highlighted to encourage attendance.

EL - "Date has to be early in October as we must ensure it does not impact half term. Suggestion 5th, 9th or 12th October. Good food, good entertainer and has to be worth the cost.

MB- "Core day and the event at the end."

AT - "The core day prior would increase the costs if held at the Gatwick Hilton.

KD - "Lets obtain indicative numbers."

AT - "Main aim is to build a community of dental practices."

TH - "Mark please obtain a date and liase with Mary and Agi

Action: MB, MG and AT to work on moving the project forward

LDC LEVY UPDATE

AT- . The negotiations are still on-going and resolutions have not been found a vote will be brought to the LDCConference. .”

ORTHODONTICS

MB - “Orthodontics lots of work - certain areas of the team are very busy.”

KD - “Complaints are being received.”

TH - “Weekly meeting with NHSE and new contractors so that the treatments can be offered from the 1st April. All contracts. Temporary arrangements have been made. There are several providers who do not want to accept the arrangements of the temporary contracts. 4th March deadline for all the new providers.

DB - “We were told that the spreadsheets for all the patients that were in treatment would relocate the patients automatically into the appropriate places but now it will involve 1200 patients being input manually!” David is finalising the costing of the requested changes.

MG- “Ferry contract that have no ferries like these orthodontics that have the contracts but no practices.”

DB - “NEO have obtained 10 contracts in Sussex alone and are also winning a lot up North.”

EL - “I have received no notification.”

GPDC Report available on website

TH highlighted:

DDRB Report is backdated from April 2018. Be aware of this. Asking for 5% this year.

Brexit risk assessment is advised and should in your business continuation plan.

Amalgam is in theory being phased out by 2035

Increase on ‘blue on blue’ reporting to GDC, more common and judged to be unethical.

Wrong site extraction no longer a never event.

Channel Report Available on web site

TB, EL and AT highlighted:

DER’s continuing to improve though no news on focus group amendments.

Kent have just had re-elections Chairs have been appointed.

Occupational Health - Heals won the Kent raising complaints following poor service

East Sussex study day in February - quite a few people went.

Hands on courses and study days to be rolled out soon .

Newsletter to be sent out

PASS scheme development

Surrey OPG buddy service not working,

AD – “Discussed the issue with referring a patient via REGO for a wisdom tooth.” NHS E are producing guidance for all of KSS should be ready soon.

MCN reports

And LDN reports attached as appendix

ANY OTHER BUSINESS

TH - “Jackie Sowerbutts is retiring. Cherrie Young also retiring on consultancy contracts - applied to job share. Mark wanted to come along as a Guest Speaker to discuss corporate social responsibility, but we have turned down this offer.”

AD - “Orthodontics - My main concern is what do I tell my patients if they ask me where they are on the orthodontic list?”

MG - BDA British council are looking at the notices that were appealed which, were upheld. Vulnerable people are being fined incorrectly as they do not realise what they are signing or sign and tick the wrong

box. Charlotte Waite has mentioned two things about dentistry tweaking the revised case mix tool basically assessing the complexity of their dental issues but might have complex medical issues. Lots of discussion still on-going as they are short of specialists.

AT- The bottom line is that there are not enough specialists in Peads and SCD

MG- “20 specialists had left and there are only 200 so to lose 20 creates a big impact. Looking at everyone to re-bid for their jobs.”

AD - “MCA will collate all the details together. 2021 NHS Phone Triage putting in dental nurses and putting together a proposal to tender. Special care no consultant in area - attempting to recruit. Re-directing patients to London.”

JC- “Steve Walsh feedback really enjoyed taking part in CPD Day Only suggestion is that the feedback given is more specific so speakers can use it in their own evaluations”

EL - “ Endo and Restorative Providers have been pulling out few left in the area. Waiting for the fees to be reviewed, Service running at a loss and is unsustainable.”

Important Dates:

Orthodontics Deadline date for all providers - 4th March 2019.

West Sussex LDC Main meeting - Date TBA

Social Day Suggested Dates - 5th, 9th Or 12th October.